



Product Management Contact:
Paul van Wichen
Product Manager
585-249-8963
pvwichen@pharos.com

Product End of Life Notice

Product: Pharos PS20 network terminal series
Part Number: PNTD-PS20XX (includes PNTD-PS20CS and PNTD-PS20MF)
Affected Regions: Worldwide
Notice Date: 8th February 2010

Product: Pharos PS4500 add value station series
Part Number: PNTD-PS4XXX
Affected Regions: Worldwide
Notice Date: 8th February 2010

In 2007, an “End of Life” notice was released for the PS20 and PS4500 series of devices, changing the support status for these products to the “Mature” support level. Please refer to:

<http://www.pharos.com/support/product-notices/PPN-MAY07-Hardware-PS20-and-PS4500.pdf>

On the 15th March 2010, these products will be changed to the “Retired” support level. Pharos advises customers to replace these products with Pharos supported products as quickly as possible. In particular, these retired products must be replaced before you upgrade to a new version¹ of a Pharos server product (i.e. Uniprint, Off-The-Glass, or SignUp). This will ensure a smooth upgrade path and is a critical step to ensure that print and copy services continue to be available to end users after the upgrade.

For more information on these support levels, please refer to the Pharos Product Life Cycle Support Policy document in the Pharos knowledge base (http://pharos.custhelp.com/cgi-bin/pharos.cfg/php/enduser/std_adp.php?p_faqid=481).

This notice applies to all PS20 and PS4500 series devices, including equivalent devices that are branded under different names and model numbers.

Please contact your reseller or Pharos Systems to learn more about current terminal options available from Pharos Systems. These options also include a wide range of embedded release stations, where the Pharos software is running directly on the multi-function printer (MFP).

Distribute to: All resellers and customers
Distribute to resellers by: 8th February 2010
Distribute publicly by: 8th March 2010

¹ This recommendation applies to all new Uniprint Suite versions, including Uniprint Suite 8.1.