



Training Specialist

Company Description

Pharos enjoys a growing capacity to be an invaluable resource to those organizations committed to making every print an intelligent decision. To help us, here's one of the positions we're looking for the right person to assume:

Training Specialist

Successful candidate will be a critical member of a small team charged with the development and delivery of product training. The position will require the candidate to interface with Pharos' partners in the creation of documentation so excellent communication and interpersonal skills are a must.

The training specialist is responsible for developing and organizing in-depth technical training for Pharos Systems Software solutions.

Collaborates with Product Development, Support, and Product Management to obtain information required to develop training materials on all aspects of the products.

This position develops training content for software applications and for solutions.

The training specialist tailors training content based on trainee's (Pharos employees, partners, or customers) specific needs.

Delivers Training Programs / Modules based on training plan requirements and according to a client-driven schedule.

The training specialist incorporates motivating, creative, and interactive training techniques to enhance the training experience, in an effort to maximize learning and retention.

Builds training and train-the-trainer programs.

Ensures new training methodologies incorporated into training approach.

Functional Expertise:

Prior experience with building and delivering technical training programs for complex business-class software is required.

Good working knowledge and understanding of software development technologies.

Technical Writing experience.

Multi-media presentation skills.

Basic knowledge of graphic arts/printing industry is a plus

Makes and keeps commitments; meets schedules and deadlines and completes assignments, projects, and goals within the allotted timeframe and budget.

Other Requirements:

The highest ethics, enthusiasm and passion with a consistently positive attitude.

Excellent communication and writing skills.

Team player - ability to work on cross functional teams.

Self-Starter - ability to work independently and with initiative.

Compensation:

Pharos Systems offers competitive salaries commensurate with experience and education, as well as excellent benefits.

Please electronically submit your resume, salary requirements, and at least two references to Pharos Systems International at careers@pharos.com