



Technical Documentation Writer

Company Description

Pharos enjoys a growing capacity to be an invaluable resource to those organizations committed to making every print an intelligent decision. To help us, here's one of the positions we're looking for the right person to assume:

Technical Documentation Writer

Successful candidate will be a critical member of a small team charged with the design and development of product documentation. The position will require the candidate to interface with Pharos' partners in the creation of documentation so excellent communication and interpersonal skills are a must.

- Continually increase depth and breadth of knowledge about Pharos' products and services, and develop domain expertise to ensure high-quality, accurate documentation.
- Determine the best format (web page, help system topics, user guide, etc.) to present information to meet audience needs.
- Produce customer-focused documentation (print and online) according to plans and schedule, ensuring that the documents are accurate and meet audience needs.
- Evaluate Pharos' software products, and provide feedback to Engineering and Product Management as appropriate to improve usability and value.

Functional Expertise:

- Demonstrates knowledge of good technical writing through written materials: able to explain concepts and processes clearly and effectively in writing.
- Produce content in desktop publishing, online help, and multi-media formats.
- Capabilities in screen capture and graphics modification software.
- Makes and keeps commitments; meets schedules and deadlines and completes assignments, projects, and goals within the allotted timeframe and budget.

Other Requirements:

- The highest ethics, enthusiasm and passion with a consistently positive attitude.
- Excellent communication and writing skills.
- Team player - ability to work on cross functional teams.

- Self-Starter - ability to work independently and with initiative.

Compensation:

Pharos Systems offers competitive salaries commensurate with experience and education, as well as excellent benefits.

Please electronically submit your resume, salary requirements, and at least two references to Pharos Systems International at careers@pharos.com