



Professional Service Engineer

Company Description

Pharos enjoys a growing capacity to be an invaluable resource to those organizations committed to making every print an intelligent decision. To help us, here's one of the positions we're looking for the right person to assume:

Professional Service Engineer

Successful candidate will be responsible for working in close alliance with the Business Development and Sales teams in demonstrating, and installing Pharos products and services to new business opportunities, as well as to our installed base of customers in a clear and succinct manner. This full time, salaried employee engages directly with clients following assignment to a project by the Professional Services Manager and will be responsible for the successful implementation and handoff of the project to the post sales support organization.

Skills

- The highest ethics, enthusiasm and passion with a consistently positive attitude a must
- Minimum five years experience in IT related services with proven track record of excellent customer service and satisfaction in the delivery of IT solutions
- Excellent written, verbal and interpersonal communications skills
- Customer Training on complex enterprise-class solutions
- Technical proficiency in:
 - Client / Server based Windows operating systems
 - Client / Server based networking
 - WAN / LAN networking
 - SQL based software systems
 - Working with Database structures
 - Microsoft SQL Server
 - Programming and scripting
 - Crystal Reports
- Hands-on experience in system administration in Windows
- Team player - ability to work on cross functional teams
- Exceptional follow through
- Bachelors Degree in a technical or related field
- Willingness to travel up to 50% (mostly domestic but some International travel maybe required).

Compensation:

Pharos Systems offers competitive salaries commensurate with experience and education, as well as excellent benefits.

Please electronically submit your resume, salary requirements, and at least two references to Pharos Systems International at careers@pharos.com