



Product Management Contact:

Paul van Wichen
Product Manager
585-249-8963
paulvw@pharos.com

Product End of Life Notice

Product: Pharos Internet Charging Module
Part Number: P-INTERNET
Effected Regions: New Zealand
Notice Date: April 16th, 2007

Effective July 1st 2007, Pharos Systems will discontinue its Internet Charging Module. Resellers affected by this change should review their current opportunities and quotations with their Pharos Business Development Manager. All purchase orders for the Pharos Internet Charging Module must be received no later than June 30th, 2007. For all new customers, effective immediately, support of the Pharos Internet Charging Module will be provided on a time and materials basis.

For customers that purchased the product prior to April 16th 2007, Pharos will continue to provide support for the duration of the existing support agreement. This support will only be provided for the product configuration as at the time of purchase; any changes to the product configuration will be supported on a time and materials basis. Product configuration changes include, but are not limited to: deployment of new operating systems, deployment of new browser technology, and deployment of new versions of other supporting software including Pharos software. At the end of their current support agreement term, customers may continue to use the product, but support will be provided on a time and materials basis only.

All feature requests, enhancements, or product changes necessary to support a new configuration will be quoted and charged on a time and materials basis.

Distribute to: All New Zealand resellers and customers
Distribute to resellers by: 20th April 2007
Distribute publicly by: 21st May 2007

You can't manage what you can't see.